

primesign MOBILE+ - how it works

Get your personal qualified signature and your primesign PREMIUM account for our online signing service within minutes.

To start you need a personal VOUCHER CODE. You have either purchased this VOUCHER CODE personally or received it from a third party.

A VOUCHER CODE entitles the holder to the one-time online issuance of a personal qualified primesign MOBILE signing certificate via video boarding or eID (e.g., ID Austria/Austrian mobile phone signature). Also included is the creation of a personal primesign PREMIUM account for our online signing service. The issuance takes only a few minutes and can be started around the clock from the comfort of your home or office. Identification by video is available daily from 7 am to 10 pm CET.

Registration

Step 1:

- ☞ Go to: <https://onboarding.prime-sign.com>
- ☞ Enter your VOUCHER CODE received upon purchase, click LOG IN, and fill in your registration data.
- ☞ After you have filled in your registration data, you will be asked to identify yourself. You can identify yourself either via video boarding or via eID (e.g., ID Austria/Austrian mobile phone signature).
- ☞ Video identification:
 - Have your passport ready and activate the webcam in your internet browser.

- You will be redirected to a short video session with one of our registration partners. In this video session, you will be identified based on your passport.

☞ After successful identification, set your login data for primesign MOBILE as well as for your primesign PREMIUM account for our online signing service. You will then receive your qualified primesign MOBILE signing certificate.

Step 2: Sign your documents! The qualified signing certificate is immediately ready for use. Log in to our online signing service (<https://www.prime-sign.com/primesign/auth/login>) with the login data for your primesign PREMIUM account. Upload a document and approve the document signature by entering your primesign MOBILE credentials. Done!

Any questions? Need more information? Need assistance?

Answers to frequently asked questions about primesign MOBILE:

<https://www.cryptas.com/en/products/primesign-mobile#FAQ>

Important service information:

<https://www.cryptas.com/en/products/primesign-mobile#ServiceInfo>

Support: PREMIUM SLA:

premiumsupport.cryptas.com;

alternatively: basicsupport@cryptas.com