



AUSTRIAN RED CROSS, LOWER AUSTRIA REGIONAL ASSOCIATION: INTEGRATION OF PRIMESIGN INTO FABASOFT'S EGOV-SUITE

SUCCESS STORY

In modern administration, electronic communication with partners, suppliers, service providers and customers is becoming increasingly relevant. The use of modern information and communication technologies will continue to be promoted with the aim of increased customer orientation and shorter processing times. The qualified signature as the central basic technology for sensitive communication on the internet is indispensable here.

The Fabasoft eGov-Suite is standard software for electronic file and transaction processing in public administration. In Austria, the Red Cross in Lower Austria uses the Fabasoft eGov-Suite in addition to the Federal Chancellery and most ministries and federal states.

At the Red Cross Lower Austria, the very complex and manual signature processes were replaced simply, conveniently and legally with the help of electronic signatures.

Authorized users of the Red Cross sign either via the WebGUI or via the electronic file and document management, which was integrated via the rest API interface of the SIGNATURE SERVER: This means that all employees as well as external partners can sign quickly and easily at any time and anywhere!

The Red Cross Lower Austria has not only done away with paper and mail, but also replaced other time-consuming processes with an efficient, cost- and time-saving, and environmentally friendly alternative with the help of the primesign SIGNATURE SERVER.

OUR SOLUTION

- ☞ On-prem installation of the primesign SIGNATURE SERVER
- ☞ Integration into the ELAK interface (eGov-Suite Fabasoft) of the Red Cross, Lower Austria
- ☞ Adaptation of the user interface to customer requirements
- ☞ Signature with mobile phone signature and ID-Austria
- ☞ Support and maintenance services

In its national and international activities, the Lower Austria regional branch of the Austrian Red Cross has set itself the goal of preventing and alleviating human suffering everywhere and at all times. It endeavors to protect life and health and to ensure respect for human dignity. It promotes mutual understanding, friendship, cooperation and a lasting peace among all peoples according to the principles of the International Red Cross and Red Crescent Movement.



"By using primesign, we wanted to optimize some workflows in approval and signature processes both internally and with partners and ensure that the integrity of important documents can be proven."

Christopher Hirzberger, MSc
CISO

PUBLIC

CRYPTAS International GmbH

Franzosengraben 8/4 OG . 1030 Wien
T: +43 (1) 3 555 3-0

 primesign

cryptas.com . prime-sign.com . cryptoshop.com
Vienna | Graz | Düsseldorf | Hengelo | Stockholm